

PRIVACY POLICY

Privacy Policy

At **Deal Packaging 4 Investors ("DP4I", "we", "our" or "us")**, we are committed to protecting your privacy and handling your personal information fairly, securely and transparently.

Whether you are an investor, landlord, property owner, professional adviser or simply making an enquiry, we understand that you are trusting us with your personal information. We take that responsibility seriously.

This Privacy Policy explains:

- what personal information we collect;
- why we collect it;
- how we use it;
- who we may share it with;
- how we keep it secure; and
- your rights under UK data protection legislation.

We process personal information in accordance with the **UK General Data Protection Regulation (UK GDPR)**, the **Data Protection Act 2018**, the **Privacy and Electronic Communications Regulations (PECR)** where applicable, and other relevant legislation.

By using our website or contacting us, you acknowledge that your personal information may be processed in accordance with this Privacy Policy.

Who We Are

Deal Packaging 4 Investors is a UK property sourcing and investment introduction business operating throughout England and Wales.

We work with:

- Property investors
- Landlords

- Property owners
- Professional advisers
- Mortgage brokers
- Solicitors
- Surveyors
- Other professionals connected with legitimate property transactions

For the purposes of UK data protection legislation, Deal Packaging 4 Investors is the **Data Controller** for the personal information we collect.

Information We Collect

The information we collect depends upon how you interact with us.

Personal Information

We may collect:

- Full name
 - Company name (where applicable)
 - Telephone number
 - Email address
 - Postal address
 - Preferred method of contact
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Property Information

If you enquire about selling a property or portfolio, we may collect information including:

- Property address
- Ownership details
- Portfolio information
- Tenancy status
- Rental income
- Mortgage information voluntarily provided
- Property condition
- Reasons for sale

- Desired timescales
- Other information reasonably required to assess whether your property meets our acquisition criteria.

We only request information that is reasonably necessary for the purpose of assessing your enquiry.

Investor Information

If you enquire about investing with Deal Packaging 4 Investors, we may collect information including:

- Investment objectives
- Preferred investment locations
- Investment strategy
- Available capital
- Funding method
- Property preferences
- Investment experience
- Company information
- Details of professional advisers involved in the proposed transaction where relevant.

Customer Due Diligence Information

Where appropriate, and particularly before introducing investment opportunities or progressing property transactions, we may request additional information in order to comply with our legal obligations and undertake proportionate Customer Due Diligence.

Depending upon the nature of the proposed transaction, the assessed level of risk and applicable legal requirements, we may request information including:

- Proof of identity
- Proof of residential address
- Proof of funds
- Evidence of the lawful source of funds
- Evidence of the source of wealth where appropriate

- Bank statements
- Solicitor's confirmation
- Accountant's confirmation
- Company ownership information
- Companies House information
- Trust documentation
- Pension documentation (including SSAS or SIPP information where relevant)
- Information relating to connected parties
- Corporate ownership structures.

The level of due diligence undertaken will always be proportionate to the nature of the proposed transaction, the assessed level of risk and our legal and regulatory obligations.

Where appropriate, we may communicate with suitably authorised professional advisers acting on your behalf, including solicitors, accountants, regulated financial advisers, private banks or family office representatives.

Website Information

When you visit our website, we may automatically collect technical information including:

- IP address
- Browser type
- Device type
- Operating system
- Pages visited
- Time and date of visit
- Referring website
- Cookie information
- Website usage statistics.

Further information can be found in our Cookie Policy.

Communications

We may retain records of:

- Website enquiries
 - Emails
 - Telephone conversations and notes
 - Social media messages
 - Meeting notes
 - Documents voluntarily supplied
 - Correspondence relating to prospective transactions.
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How We Use Your Information

We use personal information to:

- Respond to enquiries
- Assess whether our services are appropriate
- Introduce suitable investment opportunities
- Assess potential property acquisitions
- Arrange meetings
- Verify identity where appropriate
- Undertake Customer Due Diligence
- Verify proof of funds where appropriate
- Verify the lawful source of funds where appropriate
- Comply with anti-money laundering obligations where applicable
- Prevent fraud and financial crime
- Maintain business records
- Improve our services
- Comply with legal obligations
- Protect our legitimate business interests.

We will only process personal information for purposes compatible with those for which it was originally collected.

Our Lawful Basis for Processing

Depending upon the circumstances, we rely upon one or more of the following lawful bases.

Contract

Where processing is necessary to provide requested services or take steps before entering into a contract.

Legitimate Interests

Where processing is necessary for the legitimate interests of Deal Packaging 4 Investors, provided those interests do not override your rights and freedoms.

Examples include:

- Responding to enquiries
 - Assessing property transactions
 - Communicating with investors and landlords
 - Managing business relationships
 - Protecting our business against fraud
 - Improving our services.
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Legal Obligation

Where processing is necessary to comply with applicable legislation, including anti-money laundering legislation and other legal obligations.

Consent

Where consent is required by law, including certain marketing communications and non-essential website cookies.

You may withdraw your consent at any time.

Who We Share Information With

Confidentiality is one of the core principles upon which Deal Packaging 4 Investors operates.

We recognise that landlords and investors frequently entrust us with commercially sensitive and financially confidential information.

We treat that information with appropriate care and disclose it only:

- where reasonably necessary to provide our services;
- with your authority where appropriate; or
- where disclosure is required by law.

We never sell your personal information.

Where appropriate, information may be shared with:

- Solicitors
- Accountants
- Mortgage brokers
- Lenders
- Surveyors
- Valuers
- Electronic identity verification providers
- Anti-money laundering verification providers
- Technology providers
- Professional advisers acting on your behalf
- HM Revenue & Customs (HMRC)
- The National Crime Agency (NCA)
- Other competent authorities where required by law.

Information is shared only where reasonably necessary and proportionate.

International Transfers

Most personal information is processed within the United Kingdom.

Where personal information is transferred outside the UK, we will ensure appropriate safeguards are in place in accordance with UK data protection legislation.

Marketing Communications

We may send information relating to our services where:

- you have requested information;
- you have made an enquiry;
- you are an existing client; or
- you have consented to receive marketing communications.

You may unsubscribe or opt out at any time.

How Long We Keep Information

We retain personal information only for as long as reasonably necessary to:

- provide our services;
- comply with legal obligations;
- maintain appropriate business records;
- resolve disputes;
- protect our legitimate business interests.

Where Customer Due Diligence information has been obtained to satisfy anti-money laundering, fraud prevention or legal obligations, we will retain that information for the period required by applicable legislation or regulatory guidance, unless a longer retention period is required by law or is necessary for the establishment, exercise or defence of legal claims.

When personal information is no longer required, it will be securely deleted or anonymised.

Keeping Your Information Secure

We implement appropriate technical and organisational measures to protect personal information against:

- Unauthorised access
- Accidental loss
- Misuse
- Unauthorised disclosure
- Alteration
- Destruction.

Whilst we take reasonable steps to protect personal information, no method of electronic transmission or storage can ever be guaranteed to be completely secure.

Your Rights

Subject to applicable law, you have the right to:

- Request access to your personal information.
- Request correction of inaccurate personal information.
- Request deletion of personal information in certain circumstances.
- Request restriction of processing.
- Object to processing.
- Request data portability where applicable.
- Withdraw consent where consent is the lawful basis for processing.

Requests should be submitted using the contact details below.

Cookies

Our website uses cookies to improve your browsing experience and help us understand how visitors use our website.

Please refer to our **Cookie Policy** for further information.

Links to Other Websites

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of those websites and encourage you to read their privacy policies before providing personal information.

Changes to this Privacy Policy

We may update this Privacy Policy periodically to reflect changes in legislation, regulatory guidance or our business practices.

The latest version will always be published on this website.

Contact Us

If you have any questions about this Privacy Policy or how we process your personal information, please contact us:

Deal Packaging 4 Investors

Email: support@dealpackaging4investors.com

Complaints

If you have concerns about how we have handled your personal information, we will welcome the opportunity to resolve those concerns promptly and fairly.

If you remain dissatisfied, you have the right to lodge a complaint with the **Information Commissioner's Office (ICO)**, the UK's independent authority responsible for upholding information rights.

Last Updated: July 2026