

THE DP4I PROMISE

At Deal Packaging 4 Investors ("DP4I", "we", "our" or "us"), we understand that choosing a property sourcing partner is ultimately a matter of trust.

You are not simply choosing a business.

You are choosing the people who will introduce opportunities, handle confidential information, communicate with professional advisers and represent themselves with integrity throughout your property journey.

This document sets out the promises we make to every investor, landlord and professional adviser who chooses to work with us.

It is not a legal contract.

It is a public commitment to the standards by which we intend to build our business.

Our Purpose

Our purpose is to connect motivated property owners with suitable investors through a process that is professional, transparent and commercially sensible.

We believe that every successful transaction should leave all parties feeling that they have been treated honestly, fairly and respectfully.

We Promise to Act Honestly

Honesty is the foundation of our business.

We promise that we will:

- communicate truthfully;
- explain our role clearly;
- distinguish fact from opinion where reasonably practicable;
- never knowingly provide misleading information;
- acknowledge mistakes if they occur;
- correct errors openly.

If we do not know the answer to a question, we will say so.

We Promise to Act With Integrity

Integrity means doing the right thing even when it is commercially difficult.

Accordingly, we promise to:

- honour our commitments wherever reasonably possible;
- behave ethically;
- respect confidential information;
- conduct business professionally;
- treat every client fairly.

Our long-term reputation is more important than any individual transaction.

We Promise to Be Transparent

Transparency is one of the defining characteristics of Deal Packaging 4 Investors.

Accordingly, we promise to be open about:

- our role;
- our fees;
- our commercial interests;
- known material information relating to property opportunities;
- any material conflicts of interest;
- the limitations of the information available to us.

We believe transparency enables better commercial decisions.

We Promise to Respect Confidentiality

Many of our clients approach us because discretion is important.

We promise to treat confidential information responsibly and to disclose it only:

- where reasonably necessary to provide our services;
- with your authority where appropriate; or
- where disclosure is required by law.

Protecting confidential information is fundamental to maintaining trust.

We Promise to Treat People With Respect

We believe professionalism begins with respect.

Accordingly, we promise to treat:

- investors;
- landlords;
- tenants;
- professional advisers;
- suppliers;
- other stakeholders

with courtesy, professionalism and respect.

We expect the same courtesy in return.

We Promise to Encourage Independent Advice

We are property sourcing professionals.

We are not solicitors, accountants, tax advisers or regulated financial advisers.

Accordingly, we promise to encourage our clients to obtain independent professional advice whenever appropriate.

We believe informed clients make better long-term decisions.

We Promise to Maintain Professional Standards

We promise to:

- continually improve our knowledge;
- maintain professional standards;
- review our procedures regularly;
- learn from feedback;
- learn from complaints;
- improve wherever reasonably possible.

Professionalism is an ongoing commitment rather than a destination.

We Promise to Respect Existing Tenants

Where properties are sold with tenants in situ, we believe responsible investment should recognise that good tenants are valuable.

We support investors who are committed to treating tenants fairly, lawfully and professionally.

We believe that successful investment and responsible landlord stewardship of properties should go hand in hand.

We Promise to Build Long-Term Relationships

We are not interested in simply completing individual transactions.

Our ambition is to become a trusted long-term property sourcing partner.

We hope that today's introduction becomes tomorrow's recommendation and that tomorrow's recommendation becomes a professional relationship lasting many years.

We believe long-term relationships are earned through consistent behaviour, not marketing claims.

We Promise to Continue Improving

Property markets change.

Legislation changes.

Technology changes.

Investor expectations change.

Accordingly, we promise to continue reviewing and improving our:

- services;
- documentation;
- procedures;
- communication;
- professional standards.

We believe continuous improvement is part of operating a responsible business.

What We Ask in Return

Successful transactions depend upon cooperation from everyone involved.

We ask our clients to:

- communicate honestly;
- provide information that is accurate to the best of their knowledge;
- raise concerns promptly;

- obtain independent professional advice where appropriate;
- respect agreed timescales wherever reasonably possible;
- treat everyone involved in the transaction professionally.

Strong business relationships are built upon mutual respect.

Our Vision

Our vision is not to become the largest property sourcing business.

Our vision is to become one of the most trusted.

We believe trust is earned through thousands of small decisions made consistently over time.

Every conversation.

Every property.

Every introduction.

Every client.

Every promise kept.

That is the business we are building.

Our Promise

If you choose to work with Deal Packaging 4 Investors, we cannot promise that every property will be suitable.

We cannot promise that every transaction will complete.

We cannot promise that market conditions will always be favourable.

What we can promise is this:

We will conduct our business honestly.

We will communicate openly.

We will protect your confidentiality.

We will explain our role clearly.

We will treat you with respect.

We will continue to improve.

We will seek to earn your trust every day we work together.

That is our promise.

Changes to this Promise

We may update this DP4I Promise from time to time to reflect changes in legislation, professional guidance or our business practices.

The latest version will always be published on this website.

Contact Us

If you have any questions regarding **The DP4I Promise**, please contact:

Deal Packaging 4 Investors

Email: support@dealpackaging4investors.com

Related Policies & Professional Standards

You may also find the following documents helpful:

- Investor Charter
- Landlord Charter
- Property Sourcing Code of Professional Conduct
- Responsible Investment Statement
- Fee Transparency Policy
- Conflicts of Interest Policy

Last Updated: July 2026
